

DEPARTMENT REPORT – February 2026

GENERAL ASSISTANCE

- 1 rental assistance case reviewed; applicant was **ineligible**.
- **No General Assistance payments** were issued in February 2026.
- Attended the GA Basics Training on February 10th
- Contacted **Don Libby** regarding data for the Regional Transportation Program.
 - Per Don, we aren't seeing much demand. They have not had more than 10 riders over 3 months.
 - Don is hopeful this will change as the weather gets warmer.

- *Kathryne Wilcox*
Executive Assistant/GA Administrator

Reimbursements from October 2025 – March 2026

October 2025

\$2,350.00 in **Housing (Rent, Security Deposits, Mortgage) | 4 Cases, 5 Individuals**

\$654.79 in **Heating (All Types) | 2 Cases, 3 Individuals**

Total GA Expended this period: \$3,004.79

Total Reimbursement Requested: \$2,103.25

November 2025

\$750.00 in **Housing (Rent, Security Deposits, Mortgage) | 1 Case, 1 Individual**

\$614.79 in **Heating (All Types) | 1 Cases, 2 Individuals**

Total GA Expended this period: \$1,364.79

Total Reimbursement Requested: \$955.35

December 2025

\$750.00 in **Housing (Rent, Security Deposits, Mortgage) | 1 Cases, 1 Individual**

\$519.90 in **Emergency Assistance, Heating (All Types) | 1 Case, 2 Individuals**

Total GA Expended this period: \$1,269.90

Total Reimbursement Requested: \$888.93

January 2026

No reimbursement submitted, no cases were paid.

Total GA Expended this period: \$0.00

February 2026

No reimbursement submitted, no cases were paid.

Total GA Expended this period: \$0.00

March 2026

No reimbursement submitted, no cases were paid.

Total GA Expended this period: \$0.00

Reimbursements Received from July 2025 – March 2026

July: \$1,050

August: \$1,910.58

September: \$ 1,050

October: \$2,103.35

November: \$955.35

December: \$888.93

DEPARTMENT REPORT – February 2026

EXECUTIVE ASSISTANT/COMMUNICATIONS

- Currently working with a few individuals to set up Coffee & Conversation to include volunteer Department Heads and Committee/Board Chairs. We'll likely do bi-monthly co-hosting events to allow certain months to be focused on John.

NEWSLETTER ANALYTICS –

- Newsletter has been moved to **Monday** release. This allows time for the Select Board to include items after their meeting.

Marketing snapshot • Bot filtering on Email SMS Marketing dashboard →

Total sends	Delivery rate	Open rate	Click rate	Clicks per unique opens	Unsubscribed rate
9,221 ▼ 9.15%	99.83 % —	31.80 % ▲ 0.71%	21.63 % ▲ 10.49%	68.02 % ▲ 9.71%	0 % —

Audience Overview All Email SMS

Jan 1, 2026 - Mar 17, 2026 • Compared to previous 76 days

Total contacts	Subscribed	Non-Subscribed	Unsubscribed
1,052 ▲ 2.9%	843 ▲ 3.3%	0 --	209 ▲ 1.5%

Contacts over time Email subscribers Day Week Month ...

Jan 1, 2026 - Mar 17, 2026 • Compared to previous 76 days

Total contacts
1,052
▲ 30 (2.9%)

Subscribed contacts
Email subscribers: 843 ▲ 3.3%

Unsubscribed contacts
Email unsubscribers: 209 ▲ 1.5%

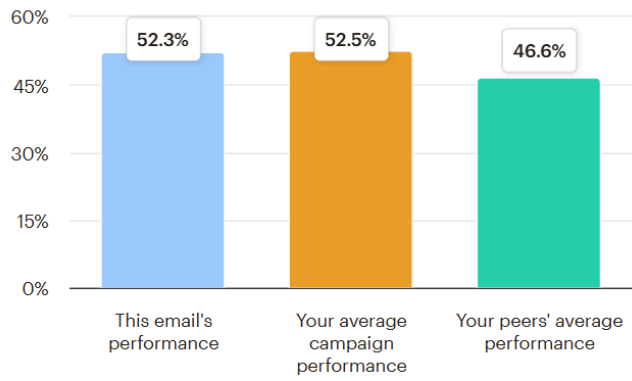
0 - 30 of 75 < Previous Next >

Recent campaigns • Bot filtering on Show drafts Email SMS All campaigns →

Name	Status	Recipients	Open rate	Click rate	
Harrison Newsletter	Sent	845	29.0%	21.1%	View report
Harrison Newsletter	Sent	843	33.4%	21.6%	View report
Town of Harrison	Sent	841	21.8%	0.5%	View report

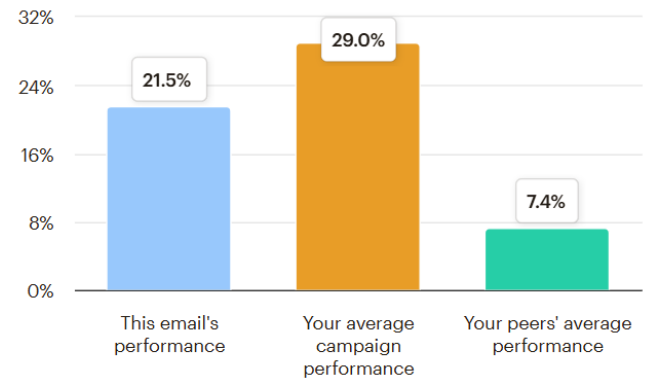
How your email compares

Open rate | Click rate | Unsubscribe rate



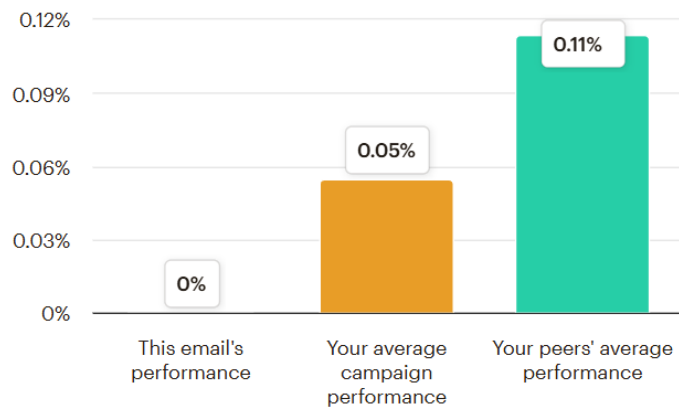
How your email compares

Open rate | Click rate | Unsubscribe rate



How your email compares

Open rate | Click rate | Unsubscribe rate

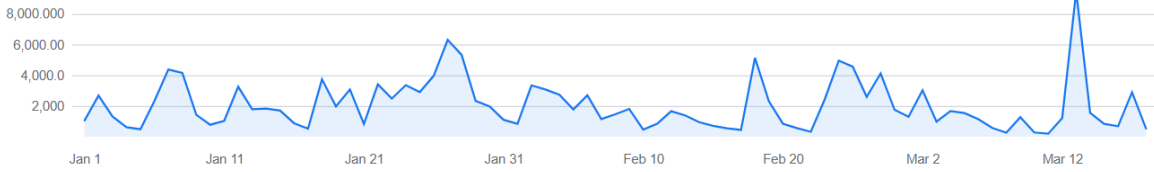


FACEBOOK ANALYTICS –

Custom: Jan 1 - Mar 18

158,078 Views

+101.1% from previous 77 days



15,299
Viewers

2,722
3-second views

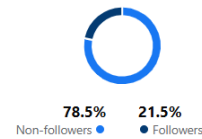
0
1-minute views

By content type

Followers (blue) Non-followers (dark blue)



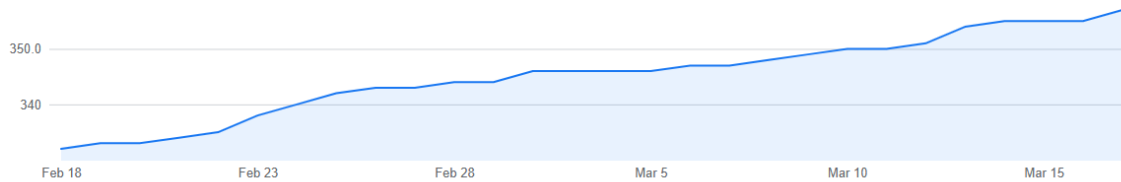
By followers vs non-followers



Last 28 days: Feb 18 - Mar 17

357 Total followers

+7.9% from previous 28 days

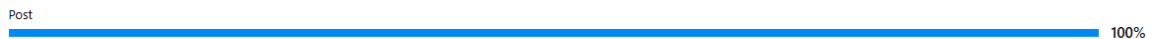


26
Net follows

4
Unfollows

Net follows by content type

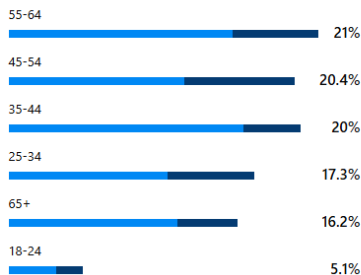
Lifetime



Age & gender

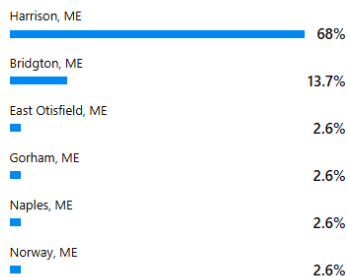
Lifetime

Women (blue) Men (dark blue) Unknown (light blue)



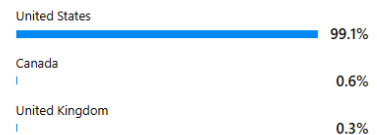
Cities

Lifetime



Countries

Lifetime



FACEBOOK ANALYTICS (BEST POST PERFORMANCES – REACTIONS)–

Town of Harrison Friends of Harrison, Maine
 Top contributor · January 27 · 🌐

Behind the Scenes: Public Works Winter Operations

Take a behind-the-scenes look at Public Works operations during the storm from Sunday, January 25, 2026, through Tuesday, January 27, 2026.

While residents often see plow trucks out on the roads, there is much more happening beyond what's visible. Crews worked long hours clearing roads as conditions allowed, while equipment cycled in and out of the garage for fueling, maintenance, and repairs. Our mechanic worked continuously to keep trucks operational, and crew members made quick, on-the-spot fixes to minimize downtime during the storm.

Plow drivers faced low visibility, challenging road conditions, and long shifts to help ensure roads remained as safe as possible—especially for emergency vehicles and essential travel.

Winter storm response is truly a team effort, both on the road and behind the scenes. We appreciate the dedication, teamwork, and commitment of our Public Works crew as they continue working through winter weather to keep Harrison moving safely.

0:03 / 0:23

44

Town of Harrison Friends of Harrison, Maine
 Top contributor · January 18 · 🌐

Harrison Public Works | What You See vs. What You Don't See

What you see:
 Snowplows clearing roads and sanding for safety during winter storms.

What you don't see:
 Behind the scenes, our Public Works crew and mechanic work around the clock to keep equipment running and the crew moving. Snow, salt, and sand take a heavy toll on vehicles and machinery, requiring constant maintenance, cleaning, and repairs to ensure everything remains safe and operational.

Crew members regularly wash down and service equipment to remove corrosive salt and sand, helping extend the life of town vehicles and reduce long-term costs.

Winter operations are a true team effort—both on the road and behind the scenes. Thank you to our Public Works team for the dedication and hard work that helps keep Harrison moving safely all winter long.

61

Town of Harrison Friends of Harrison, Maine
 Top contributor · January 6 · 🌐

Public Works Notice: Snow and Ice Expected Tonight

Snow and icy conditions are expected overnight, with a potential changeover from snow to freezing rain.

Residents are encouraged to stay home and off the roads if possible. Please be aware that roads may have some snow coverage overnight as the crew works to reduce the impact of freezing rain on bare pavement.

Thank you for your patience and cooperation as the Public Works crew monitors conditions and responds as needed.

38

Town of Harrison Friends of Harrison, Maine
 Top contributor · January 2 · 🌐

Did you know? The Town of Harrison has a newsletter!

The first issue of the 2026 Town Newsletter has been emailed out to subscribers.

Not on the email list? You can sign up at the Town Office or register online using the link below:
<https://tinyurl.com/harrisonnewsletter>

Stay informed about town news, events, and important updates!

WELCOME TO THE FRIENDLY VILLAGE
NEWSLETTER

Town of Harrison

Photograph Credit: Kim Perilli

Hello Harrison Friends,
 Happy New Year! As we welcome 2026, this week's newsletter is full of helpful information to start the year off smoothly. Inside, you'll find winter reminders including the parking ban and sand availability, updates on upcoming meetings, and details on January events such as Coffee & Conversation with the Town Manager, senior lunches, and community programs.

We're also sharing information on committee opportunities, library activities, and registration for the Ski & Snowboarding Program beginning this month. Whether you're planning ahead or simply catching up after the holidays, we hope this issue helps you stay informed and connected in The Friendly Village.

WHAT'S IN THIS WEEK'S ISSUE:

- Winter parking & sand reminders
- January meetings & closures
- Community events & senior lunch
- Library programs & activities

30

DEPARTMENT REPORT – February 2026

CODE ENFORCEMENT

Building Permits

- 7 new building permits issued in February.
- 2 permits were for new single-family homes.
- Year-to-date: 5 new single-family home permits, compared to 3 at this time in 2025.
- Total value of February permits: \$2,812.50.
- Year-to-date total: \$4,418.10.

Plumbing Permits

- 4 new plumbing permits issued in February.
- Total fees: **\$670**, including:
 - \$167.50 to the State of Maine
 - \$60 in Town administrative fees
 - \$15 in DEP fees
- Year-to-date plumbing fees: **\$1,350**, including:
 - \$337.50 to the State of Maine
 - \$135 in Town administrative fees

Inspections & Office Activity

- 23 on-site inspections completed in February (YTD: **56**).
- 44 in-person customer visits (YTD: **89**).
- Continued high call volume from realtors and residents seeking information and research assistance.

Jim Fahey

CEO

DEPARTMENT REPORT – February 2026

ANIMAL CONTROL

Feb 2, 2026 26-A00117 | Mayflower Lane

- Report of a horse in distress (lying on its side and struggling).
- Investigation determined the horses were rolling and playing in the snow — normal behavior.

Feb 7, 2026 26-A00130 | Maple Ridge Road Area

- Complaint received regarding alleged neglect of two dogs.
- Complainant made multiple additional allegations unrelated to animal welfare.
- Unable to make contact with the dog owner at this time. No additional complaints received; follow-up pending.

Feb 17, 2026 26-A00162 | Cape Monday Road

- Report of a bat inside a residence interacting with two dogs. Warden Service removed bat; no human exposure reported.
- Dogs were current on rabies vaccinations. Owner advised on rabies signs/symptoms; follow-up showed no behavioral changes.

Feb 19, 2026 26-A00168 | Carsley Road

- Complaint regarding stray/community cats fighting with resident's cat.
- Educated resident on TNR (Trap-Neuter-Return) process. Discussed feeding responsibilities and coordination with neighbors.

Feb 24, 2026 26-A00182 | Buck Road

- Report of a dog bite involving the owner of the dog. Incident occurred while owner intervened between dog and cat.
- Injury required stitches; dog reported up to date on vaccinations.
- No prior aggression history on record. Bite report filed; monitoring situation.

Feb 28, 2026 26-A00201 | Dillon Road

- Complaint regarding two neighbor dogs regularly entering property.
- Concern related to home sale rather than aggression. Advised resident to speak directly with neighbors.
- Issue resolved amicably between parties.

DEPARTMENT REPORT – February 2026

CLERK'S OFFICE

- Clerk's Office has been steady with normal daily activities and counter services.
- Nomination papers are available for residents that want to be on the ballot for June.
Due back to us April 10th.
- I have been working on the ES&S portal (Elections Systems & Software) for the beginning steps of preparation of programming/printing of ballots.

Kristen MacDonald

Town Clerk

DEPARTMENT REPORT – February 2026

RECREATION DEPARTMENT

- **Youth Programs**
 - Launched new toddler craft group, taking over from the library due to space limitations.
 - Strong engagement; positive feedback from families.
- **Athletics**
 - Opened registrations for baseball, softball, and t-ball.
 - Registrations are slow across all towns; likely need to partner with Norway again to form teams.
- **Senior Programs**
 - Senior lunch was well attended and successful.
 - Notable participation during school vacation week; volunteer support included youth involvement.
- **Staffing (Summer Rec)**
 - Began outreach for returning staff:
 - 8 counselors interested in returning
 - 3 CITs (Counselors-in-Training) lined up
 - Lifeguard expected to return
- **Events**
 - Pre-Super Bowl Ice Skating Party had the largest turnout to date.
 - Adult craft night (ceramic painting with Rita Estes):
 - 34 registered; 46 attendees (high demand/turnout).
- **Summer Recreation Planning**
 - Majority of field trips booked.
 - Currently working on transportation (buses) and daily activity planning.

Bri Morris

Harrison/Waterford Recreation Director

DEPARTMENT REPORT – February 2026

TRANSFER STATION

- **Operations**
 - Approximately 3,000 visits during the month (slightly busier than January).
 - Two early morning snow cleanup events; staff typically arrive around 6:00 AM to ensure the facility is fully operational by 8:00 AM.
- **Department Structure**
 - In mid-February, the Transfer Station was separated from Public Works.
 - Transfer Station operations now report directly to the Town Manager.
- **Training & Meetings**
 - Attended DEP training in Portland on February 9.
 - Attended in-house Microsoft 365 training on February 18.
 - Participated in two budget meetings and one Select Board meeting related to next year's budget.
- **Administrative Work**
 - Fee schedule has undergone several reviews and is nearing finalization.
 - Five-year capital plan is being finalized.
 - Revisions to the Transfer Station Operations Manual and DEP license are underway.
- **Community Programs**
 - Launched the 2nd Annual "Candy for Kids" Drive to collect candy donations for the town's Easter Egg Hunt.
- **Seasonal Conditions**
 - Staff have been working through extremely cold winter conditions, with anticipation for spring operations.

Rich Jennings